| Project Name | Moniepoint Application | | | |
| --- | --- | --- | --- | --- |
| Name of Product | Personal | | | |
| Project Description | Mission of project  Conduct testing to verify the quality of the application and user interraction | | | |
| Project Type | Testing/Verification | | |
| Project Duration | Start date: 02/09/2023 | End date:On 03/09/2023 |  |  |
| Device Type | iOS | Device Name | iPhone 11 Pro |  |

**LANDING PAGE**

1. Please, check text on the second slide of the landing page  
   "Send and receive money with ease, **from anyone and to anyone in seconds**" Is this the intended message? or To anyone and from anyone  
   <https://drive.google.com/file/d/1-HoE5Q_Smbw5VuPM-H3XEm_mfJRuRojq/view?usp=sharing>   
     
   **SIGN UP**
2. Is there a reason there is no button to navigate Login page on the Sign up page?  
   User needs to close the app and reopen it if he/she makes the mistake of clicking Sign up button
3. Is there a reason the whole card on the "I still Need Help" is not responsive until user clicks on "Call" or "Email"?  
   <https://drive.google.com/file/d/1ZeSyMI97KNdiZfGMVqAfYbZaC7_Mwplx/view?usp=sharing>
4. After user already requested a new OTP, when user clicks Get via USSD mode to get OTP resent, USSD returns the OTP that was initially sent the first time of OTP request  
   <https://drive.google.com/file/d/1120MWOJ1TxW7f8Z6_U7CSFEfM3dzJvdP/view?usp=sharing>
5. The Resend OTP count down takes more than 10mins to allow user click the "Send via SMS" button if user does not remain on the OTP screen for that 10mins or if user minimizes the application with the intention of returning to it after 10mins  
   <https://drive.google.com/file/d/1KtVgX73I-oFE-V411VYWLnZU_7ZoUSNn/view?usp=sharing>   
   <https://drive.google.com/file/d/1PnbVpE_I3v9EqmVuH8A1JAuZybNR-7Hv/view?usp=sharing>
6. Is there a reason the first date of birth shown on the page is Jan 1980?  
     
   **LOGIN**
7. Is there a reason there is no button to navigate Sign up page on the Login page?  
   User needs to close the app and reopen it if he/she makes the mistake of clicking Login without having an existing account  
   <https://drive.google.com/file/d/17cex7iZVE9LPvmzLGI0y0TeY0p96c6ZL/view?usp=sharing>
8. Is there a reason user is able to click Previous on the first landing page after successful Sign up?  
   <https://drive.google.com/file/d/1Wwqej00hEGjs3rS-6UdJtrOk551rMbgg/view?usp=sharing>
9. On first trial to verify face, system directed to user to a "Retry" page  
   <https://drive.google.com/file/d/1m4eDDjWwQxevxURj50AzBtqfC4GJ93G9/view?usp=sharing>   
   On clicking Retry, user was directed to a blank page  
   <https://drive.google.com/file/d/1savOM3rHEPOlRXK86N3f8hOMhYcus03R/view?usp=sharing>
10. At a point, system could not return any result, user had to logout and login to get the appropriate result  
    <https://drive.google.com/file/d/1jDC_ZtFJZta52mCBdSPcnSjPxOuWL5kq/view?usp=sharing>   
      
    **TRANSACTION HISTORY**
11. The time on used on the application is minus 1hour
12. Recent transaction did not populate on the dashboard in real time until user clicked “History” and came back to the dashboard  
    <https://drive.google.com/file/d/1AzF2g-EYWwu50V0Mb2DDNN1NtRPHhMZU/view?usp=sharing>
13. The statement Type page is prefilled by previously selected statement type  
    <https://drive.google.com/file/d/1eX89GffsBJmEn6wh0b_Fr0MfP_BYhpVy/view?usp=sharing>
14. Is there a reason that for Custom date type on Statement report, the date start date displayed at the first click is 5th september,2013 and 2nd January, 1980 for enddate?  
    But the button shows that the selected year is 2023  
    The date box did not also show whether the box is a From or To date  
    <https://drive.google.com/file/d/1cd5QnAlJ8Dp7FDoe1NX2hyQIXjMGCOZV/view?usp=sharing>   
    System did not allow user select date later than the auto selected date  
    <https://drive.google.com/file/d/1095O-lZecPQcywHJsfkqVyGVTjhG6IFv/view?usp=sharing>   
    Please note that the date error also applies to the Filter by option
15. For Statement Report, why does user have to select Instant Download when thats the only option on the page?  
    <https://drive.google.com/file/d/1oIJ6Zfv-cupPjSCAE7WGo1S0G_PudsPr/view?usp=sharing>
16. User needs to go back through all the stages user passed through to arrive at the successful Statement download  
    <https://drive.google.com/file/d/1Kff_a3p1L-jg9Q3pMOG_2NMb7DRg1AM-/view?usp=sharing>
17. After a successful statement download in PDF/ EXCEL and then user chooses to download the same statement, without first leaving the Statement report page, the “Instant download” field is pre-checked but the Export button is not alive for user to proceed with statement export  
    <https://drive.google.com/file/d/1wZITouo2dAFhS-WPXJl7KAeP-Uf3tJVx/view?usp=sharing>
18. Is there a reason transaction history does not display Transaction status?
19. For Betting, there are two beneficiaries and non shows the actual digit inputted during transaction process, one of them returns “null”  
    <https://drive.google.com/file/d/1kBo7hFTEpSYFSNhaB1oPbcVpd6YnA9oL/view?usp=sharing>
20. When user clicks on any of the Transaction histories for betting, system displays transaction type to be Bill Payments, is there a reason it does not show the exact type of bill payment?
21. Is there a reason shared or downloaded receipt for Airtime, Data and Bills payment transaction types do not carry beneficiary details?  
    <https://drive.google.com/file/d/1AuL-VBpoWoY0e7PTz1bCkU6sR_iplqcA/view?usp=sharing>
22. For Airtime, the beneficiary detail returns null  
    <https://drive.google.com/file/d/13Iok9tR-RH9cmfLifdVydWj0byioWKEc/view?usp=sharing>
23. When user clicks “view Failed Transaction” for a reversal transaction, System displays “unable to display transaction”  
    <https://drive.google.com/file/d/1XKAgFrmSotmYKTiKARS4okmyrUROPSxi/view?usp=sharing>
24. Kindly check the variation in amount deducted and amount displayed for Airtime and Data  
    <https://drive.google.com/file/d/1OaFZaiIMMqtsONQE9JDUkFX3D8xOf73f/view?usp=sharing>
25. Is there a reason user cannot view more details on upcoming transfers?  
    <https://drive.google.com/file/d/1Q0umiiwQC_F7B_TGPwiCsyn-5F7qm6Ve/view?usp=sharing>
26. Clear All button on the filter page is not responsive  
    <https://drive.google.com/file/d/1-0dyyH9K8UnatYQzcBrioGTEC-QgYU-R/view?usp=sharing>   
      
    **TRANSFER**
27. Is there a reason the first bank is autoselected regardless of the account number inputted?  
    <https://drive.google.com/file/d/1-6RqXTiQQcKZ5px_pg0Ol8PlhibrNHBj/view?usp=sharing>
28. After failed beneficiary enquiry, or if user clicks cancel on the banks page, user is unable to fetch banks again until user edits the account number initially inputted  
    <https://drive.google.com/file/d/1KTcUZ3Lmfr_Q-eHKLI3D2STmGetifJhb/view?usp=sharing>
29. For successful transfer made with narration, beneficiary did not get the narration
30. Is there a reason system validates beneficiary account number when user clicks on preferred beneficiary detail  
    Is there a reason there is a Change button on this view?  
    <https://drive.google.com/file/d/1N6fdGYyyNxoeAb9vmZ4FljEyotQ2GvvD/view?usp=sharing>
31. Is there a reason, when user clicks on the amount box, the cursor to indicate user is on the box is not displayed although there is a yellow border line around the box?  
    <https://drive.google.com/file/d/1hfm2LcQb5sj7rMJM2UiZolN8UZo4kzzq/view?usp=sharing>
32. For recurring transfer, When user selected 1st Min at 01:07am for preferred date, system set time to be 00:01am  
    <https://drive.google.com/file/d/1pyPbIOtb6IaGprLjqO00_C731AjHPptc/view?usp=sharing>
33. If user inputs invalid amount in the amount box then clicks “Make this a recurring transfer” and selects “Specific Amount” as the recurring type, user is unable to proceed with transfer without being notified of the wrong action user might have taken  
    <https://drive.google.com/file/d/1m4cqLPEANROtd2ytf7HIJY2k-jXbP2-f/view?usp=sharing>
34. Is there a reason user is still directed to the page to toggle on recurring transfer when user came from the “Add Recurring Transfer” page  
    <https://drive.google.com/file/d/10cmflDUn21TugM0gnV-nSfYJlqHdg9HA/view?usp=sharing>
35. Successful Recurring Transfer that was set at 02:01am to be deducted at the first min was not deducted at 3:05am but system recorded the time to be 2:05am
36. Recurring Transfer for “Available balance” did happen at the time it was supposed to even though it was recorded on the upcoming Transaction History page… It took up to 2hours for system to debit wallet for an Available balance transfer set for first min  
      
    **AIRTIME**
37. When user clicks Change on the Send From button, system redirects user to the Airtime page, is there another account user can make transfer from?  
    <https://drive.google.com/file/d/1mQg1aog682X4y3VskaWZ62SsmxkSD6G9/view?usp=sharing>
38. Airtime summary page shows “Transfer details”   
    <https://drive.google.com/file/d/1gYqULTsQPeL-sxR8JgeQTx05jW5WFgrX/view?usp=sharing>
39. Is there a reason Airtime summary page does not show the network user selected during the process?
40. Phone number was not checked against the network selected which made the transaction status Pending unlike data transaction that checks the phone number against the network selected… Although, amount debited was refunded  
    <https://drive.google.com/file/d/1FNQyuV1peVhPp08Aa2NQUQ08iO2BPnC_/view?usp=sharing>
41. When user pastes phone number, the network tab pops up immediately covering the phone number field… User is unable to view the pasted detail until user closes the network tab  
    <https://drive.google.com/file/d/10fHg_W78f4szcxj7jmDnoAi7XkSN3NzZ/view?usp=sharing>   
    Please, note that the above behavior applies also to data except number 40  
      
    **BILLS PAYMENT -UTILITY**
42. I selected IKEDC prepaid and still had to select the Plan, is this the correct flow?  
    <https://drive.google.com/file/d/1Nf3kvP9-C_xfO4aVEOgS4fkfkNlXWJfs/view?usp=sharing>
43. When user deletes preferred digit, system takes cursor to the last digit from wherever user deleted the digit  
    <https://drive.google.com/file/d/16WGecixolwACV79-BS9Rjy7pMgXWQi8t/view?usp=sharing>   
    **BILLS PAYMENT -BETTING**
44. User id field is set to require 11digits, there are betting ids less than 11  
    <https://drive.google.com/file/d/1_y8nH1njeuIeA5SpWTXGkqUIO2-GDZH9/view?usp=sharing>
45. User id changes everytime once user confirms beneficiary  
    <https://drive.google.com/file/d/1N0EWtwOeZ8HDn2DF1deknI9X1T7Z4Y8j/view?usp=sharing>
46. User was able to with an invalid betting pland and betting id combination… although transaction failed, amount was initially debited but credited almost immediately  
    <https://drive.google.com/file/d/1cuD36m8wiSFmQFjno9fAObDijMDvI72H/view?usp=sharing>
47. User was not notified of the need to fetch beneficiary information for the digit imputed  
    <https://drive.google.com/file/d/1wGYpEicZEpIkrgJg8H40xHFriS2_Ft0H/view?usp=sharing>
48. Is there a reason system does not display details(the meter number, betting number and/or packages selected) of the Transaction made on the Transaction summary page?
49. Where will user find all beneficiaries saved for Bills Payment options
50. Is there a reason there is no search box on the first page of any of the Bills payment options?  
    <https://drive.google.com/file/d/1XOzDMRqiW5YL_PgJzy1imme3TfIym3zO/view?usp=sharing>   
    Please, note that numbers 42, 43, 47-50 applies to all Bills payment packages except 49 that does not apply to CableTV  
      
    **SPENDING TREND**
51. After successfully funding my wallet, my weekly Money In is still 0.00 naira… Amount not populated in real time  
    <https://drive.google.com/file/d/1gA8wkV8p80r98mPWyeKHPmKRBhVdCty2/view?usp=sharing>
52. Money out did not add up  
      
    **CARD REQUEST**
53. What happens to a user that will not be available on the date the company chooses to deliver a card?  
    <https://drive.google.com/file/d/1FcXruEfDO9OUXER7v0-G2IPA0CSx35nG/view?usp=sharing>   
    System displayed input must not be empty the first time user selected a preferred time  
    <https://drive.google.com/file/d/16XAiAF8jbnu2nezeI4TRs5NHDy-KHS46/view?usp=sharing>   
      
    **ACCOUNT UPGRADE**
54. The DOB for next of kin is auto selected at 2nd January 1980  
    <https://drive.google.com/file/d/1PsDhXnY7ka24-RH6vdzfDzCvLWewj8OR/view?usp=sharing>
55. After successful upgrade to level 2, user was directed to the level upgrade page to either upgrade to level 3 or leave the page. On clicking Back button, user was directed to a blank dark page
56. After user got successful document upload and successful level change, user’s level was reset to level 1 because the status of the proof of Address changed to Pending   
    <https://drive.google.com/file/d/1HpY0xvSN6Ko2u2zReAIP3EPIFz1VE44m/view?usp=sharing>
57. Account Level does not immediately change status on the home page as it does from the settings page once the proof of address has been changed form Pending to Successfuk  
    <https://drive.google.com/file/d/1SPJWLQ2HWjsQQ01qyQ76j2znXpr_09g9/view?usp=sharing>   
      
    **PASSWORD CHANGE**
58. User was not notified of invalid password change until user got to the page to input Old password and New Password - This applies to Pin Reset too  
    <https://drive.google.com/file/d/1BPWnAOEnfKI2lIJJY4vGv1F_aPyQcvEM/view?usp=sharing>
59. Is there a reason that after user changes password, on the next login, a modal to register device is displayed?  
    <https://drive.google.com/file/d/1AX0uka3ZCH6Xjibh7g3dHolhsxJp_x3v/view?usp=sharing>   
      
    **HIDE BALANCE**
60. Is there a reason user has to go to the settings page before he is able to hide or view account balance?  
      
    **PHONE NUMBER ACCOUNT**
61. Changes made on this page does not reflect until user leaves the page and come back to it  
    <https://drive.google.com/file/d/1IzXIlpNs5cICBSrsUzjS-2eG3JTzwuy9/view?usp=sharing>   
      
    **BENEFICIARIES**
62. Saved beneficiaries for Bills payments was not saved  
     **TRANSACTION LIMIT-TRANSFER**
63. Is there a reason the limit I can set for my account is 900,000?  
      
    **FORGOT PASSWORD**
64. Kindly check the text when user inputs a username that does not belong to him/her during the forgot password flow  
    <https://drive.google.com/file/d/156qC2n2Er0170n7ecRAJXlBVEqVTGpRC/view?usp=sharing>